

BEFORE THE

ILLINOIS COMMERCE COMMISSION

ILLINOIS  
COMMERCE COMMISSION

Central Telecom Long Distance, Inc. :  
: Application for a Certificate of :  
Interexchange Authority to Operate as a :  
Reseller of Telecommunications :  
Services Throughout the State of Illinois :  
:

Docket No.

2009 JAN 26 A 11:23

CHIEF CLERK'S OFFICE  
09-056

**APPLICATION FOR CERTIFICATE TO BECOME A  
TELECOMMUNICATIONS CARRIER**

Central Telecom Long Distance, Inc. ("Applicant"), pursuant to the Illinois Public Utilities Act (the "Act"), 220 ILCS 5/Section 13-404 (1995) and the Illinois Commerce Commission's ("Commission") on-line *Application for Certificate to Become a Telecommunications Carrier*,<sup>1</sup> hereby applies to the Commission for a Certificate of interexchange Service Authority to provide resold, non-facilities-based intrastate interexchange telecommunications services throughout the State of Illinois. Applicant proposes to offer competitive interexchange telecommunications services to commercial and residential subscribers. In support of its Application, Applicant states as follows.

**I. GENERAL INFORMATION**

**1) APPLICANT'S NAME AND ADDRESS**

A. Applicant's legal name, address, telephone number and facsimile number are:

Central Telecom Long Distance, Inc.  
102 South Tejon Street, 11<sup>th</sup> Floor  
Colorado Springs, CO 80903

Telephone: 719.471.2265  
Facsimile: 719.471.2270

B. Applicant's Federal Employer Identification Number is 26-1658416.

<sup>1</sup> This Application follows the Commission's *Application for Certificate to Become a Telecommunications Carrier* format and is presented in pleading format to allow for more space to provide detailed responses.

2) AUTHORITY REQUESTED

Applicant requests authority to provide competitive resold switched access non-facilities-based intrastate interexchange telecommunications services throughout the State of Illinois, pursuant to 220 ILCS 5/Section 13-404.

3) REQUEST FOR WAIVERS

**83 IAC Part 710.** Pursuant to Section 13-402, Applicant requests waiver of 83 Illinois Administrative Code ("IAC") Part 710, the Uniform System of Accounts for Telecommunications Carriers, as it relates to the authority requested, with the understanding that Applicant will maintain its accounting records according to Generally Accepted Accounting Principles. Applicant will maintain its records in a level of detail similar to the accounting system, which it currently uses and in sufficient detail to comply with all applicable tax laws.

**83 IAC Part 250.** Applicant requests a waiver of 83 Illinois Administrative Code Part 250, with respect to maintaining corporate records within the State of Illinois. Applicant does not intend to open an office in Illinois, nor will it employ individuals or engage agents in Illinois who would retain corporate records. Applicant intends to keep its books and records in its headquarters offices, and will make such books and record available to the Commission upon request.

**83 IAC Part 735.** Applicant further requests waiver of 83 Illinois Administrative Code Part 735, Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service, for its interexchange service. Applicant maintains that as a competitive carrier, provisions contained in Part 735 should not apply to Applicant. Holding Applicant to the requirements of Part 735 while according its competitors waiver of these provisions, would

constitute an unfair advantage to Applicant's competitors. Applicant seeks waiver of Part 735 to maintain competitive parity.

The granting of this requested waiver and variance is consistent with the Commission's original order granting Applicant a Certificate of Authority and the purpose and underlying policy of Article XIII of the Act.

4) LOCAL EXCHANGE AUTHORITY

Applicant is not seeking local exchange authority and is not providing such information as is required by the Commission for applicants for local exchange authority.

5) SERVICE AREA

Applicant intends to provide interexchange telecommunications services throughout the entire state of Illinois.

6) DESIGNATED CONTACTS

A. For issues related to processing this Application:

Andrew O. Isar  
Miller Isar, Inc.  
7901 Skansie Avenue, Ste. 240  
Gig Harbor, Washington 98335  
Telephone: 253.851.6700  
Facsimile: 253.851.6474  
Email: aisar [at] millerisar [dot] com

B/C. For Consumer and Customer Complaint Issues:

Ms. Deborah Baker  
Central Telecom Long Distance, Inc.  
102 South Tejon Street, 11<sup>th</sup> Floor  
Colorado Springs, CO 80903  
Telephone: 719.471.2265  
Facsimile: 719.471.2270  
E-Mail: Dbaker [at] centraltelecomlongdistance [dot] com

6) DESIGNATED CONTACTS, Continued

D. For Technical and Service Quality Issues:

Ms. Deborah Baker  
Central Telecom Long Distance, Inc.  
102 South Tejon Street, 11<sup>th</sup> Floor  
Colorado Springs, CO 80903  
Telephone: 719.471.2265  
Facsimile: 719.471.2270  
E-Mail: Dbaker [at] centraltelecomlongdistance [dot] com

E/F/G. Tariff and Pricing, 9-11, Security and Law Enforcement Issues:

Ms. Deborah Baker  
Central Telecom Long Distance, Inc.  
102 South Tejon Street, 11<sup>th</sup> Floor  
Colorado Springs, CO 80903  
Telephone: 719.471.2265  
Facsimile: 719.471.2270  
E-Mail: Dbaker [at] centraltelecomlongdistance [dot] com

7) TYPE OF ORGANIZATION

Applicant is a privately held corporation organized under the laws of the State of Colorado on December 21, 2007.

8) CORPORATE DOCUMENTS

Copies of Applicant's Articles of Incorporation attached hereto as **Exhibit B**. Applicant's Certificate of Authority to transact business in Illinois as a foreign business entity is attached hereto at **Exhibit C**.

9) JURISDICTIONS IN WHICH APPLICANT IS OFFERING SERVICE

Applicant has been granted, authority to provide resold interexchange service in the states of: Colorado, Florida, Iowa, Michigan, Montana, North Carolina North Dakota, New Jersey, Oregon, Texas, Utah, Virginia, and Vermont. In no instance has Applicant's application or authority been rejected.

10) APPLICATIONS DENIED/CERTIFICATES REVOKED

Neither Applicant, nor any principal in Applicant, has been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name.

11) COMPLAINTS OR JUDGMENTS AGAINST APPLICANT

Applicant has not had any complaints or judgments levied against it in any other jurisdiction.

12) OTHER NAMES

Applicant is not doing business under any other name.

13) LOCATION OF BOOKS AND RECORDS

Please refer to Paragraph 3, above. Applicant will maintain its books and records at its office in Colorado Springs, CO.

**II. MANAGERIAL INFORMATION**

14) EVIDENCE OF MANAGERIAL AND TECHNICAL RESOURCES

Applicant possesses the managerial experience necessary to offer high-quality, competitive interexchange and local exchange telecommunications service in the State of Illinois. A summary of the qualifications of Applicant's senior manager is attached as **Exhibit D**.

15) OFFICERS OF APPLICANT

Applicant's sole officer is Deborah Baker, Applicant's corporate President and Secretary.

16) OWNERSHIP INTERESTS IN OTHER ENTITIES

Applicant's officer does not have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services.

17) BILLING

Applicant will bill for services on a monthly basis in accordance with Commission rules. Applicant has engaged a professional billing company experienced in telecommunications billing requirements to bill Applicant's subscribers under Applicant's name through incumbent local exchange carrier local exchange invoices.

18) BILLING, SERVICE AND REPAIR COMPLAINTS

Customer service representatives are available Monday through Friday, 5:00 a.m. to 7:00 p.m. Pacific Time. Emergency after hours service issues are responded to via pager notification to Applicant's technical support department. Applicant's toll free number is 888.988.9818. Further, subscribers may contact the Company in writing at the headquarters address and via e-mail at customerservice [at] centraltelecomlongdistance [dot]com.

The customer's first point of contact for billing or service complaints is Applicant's Customer Service Department's trained representatives. If, after contacting Applicant's customer service representative, the customer remains dissatisfied, the customer may be connected with Applicant's Customer Service Manager. Customers will be advised that they may contact the Illinois Commerce Commission at any time for assistance in the resolution of any issue concerning the Applicant's telecommunications service.

With respect to repair reports, the Applicant will contact the designated service representative of the underlying carrier providing the network services to report the trouble and ascertain the estimated time of repair. The underlying carrier will take corrective procedures and

will report the resolution of the trouble to Applicant. The company will then immediately contact the customer and will verify with the customer that service has been restored.

19) PERSONNEL AVAILABILITY

Personnel will be available at Applicant's business office during regular working hours to respond to inquiries about service or billing.

20) CUSTOMER CONTACT NUMBER

Customers may contact Applicant's Customer Service Department representatives using Applicant's toll free number, 888.988.9818.

21) SLAMMING/CRAMMING RULES

Applicant will abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act, Section 258 of the 1996 Telecommunications Act, and Section 64.1100 *et seq.* of the Federal Communications Commission's regulations, 37 C.F.R. §64.1100 *et seq.*

22) SLAMMING/CRAMMING PROCEDURES

Applicant intends to rely almost exclusively on written letters of agency, pursuant to 47 C.F.R. §64.1150 and Commission rules, to confirm new customer subscription. As Applicant does not bill for other parties, Applicant will control what services are billed to subscribers and will ensure that the subscriber is not billed for services or products to which the subscriber did not subscribe.

23) LOCAL EXCHANGE CARRIER RULE COMPLIANCE

Applicant is not seeking local exchange authority.

24) INITIAL TARIFF

Applicant will file its tariff with the Commission upon approval of its Application, prior to commencing service in Illinois.

**III. FINANCIAL INFORMATION**

25) FINANCIAL ABILITY

The financial statements of Applicant are attached as **Exhibit E**, and demonstrate that the financial strength of the Applicant is sufficient to enable Applicant to provide and maintain service in the State of Illinois. Applicant's financial statements contain proprietary information and are filed under seal. Thus, Applicant has filed a Motion for Protective Order along with this application.

**IV. TECHNICAL INFORMATION**

26) TECHNICAL ABILITY

Applicant proposes to provide network services via its underlying interexchange carrier. Applicant does not own facilities.

27) PROPOSED SERVICES

Applicant proposes to provide competitive, resold switched access outbound "1+" and post-paid calling card interexchange telecommunications services.

28) TECHNICAL PERSONNEL AVAILABILITY

Technical personnel will be available to assist subscribers with service related problems during business hours as set forth in item 18, *supra*.

29) PAYPHONE SERVICE

Applicant will not provide payphone service.



## V. CONCLUSION


Applicant has demonstrated that it meets the technical, financial and managerial requirements to provide telecommunications services in the State of Illinois. The granting of this Application by the Commission will contribute to the development of meaningful interexchange competition and will contribute to the more efficient use of existing facilities, as envisioned by the federal Telecommunications Act of 1996, while encouraging the deployment of new networks.

WHEREFORE, Central Telecom Long Distance, Inc., respectfully requests that the Illinois Commerce Commission grant it a Certificate of Service Authority to provide competitive resold intrastate interexchange telecommunications services throughout the State of Illinois.

RESPECTFULLY SUBMITTED THIS 5<sup>th</sup> day of January, 2009.

CENTRAL TELECOM LONG DISTANCE, INC.

By: \_\_\_\_\_

  
Ms. Deborah Baker  
102 South Tejon Street, 11<sup>th</sup> Floor  
Colorado Springs, CO 80903  
Telephone: 719.471.2265

Miller Isar, Inc.  
7901 Skansie Avenue, Ste. 240  
Gig Harbor, WA 98335  
Telephone: 253.851.6700  
Facsimile: 253.851.6474

Regulatory Consultants to  
Central Telecom Long Distance, Inc.

**OATH**

STATE OF ~~COLORADO~~

)

) ss.

County of ~~EL PASO~~

)

Deborah Baker, makes oath and says that she is President of Central Telecom Long Distance, Inc., that she has examined and reviewed the foregoing application and exhibits attached thereto, and that to the best of his knowledge, information, and belief, all statements of fact contained in said application are true, and the said application is a correct statement of the business and affairs of Central Telecom Long Distance, Inc. in respect to each and every matter set forth therein.

CENTRAL TELECOM LONG DISTANCE, INC.

By: \_\_\_\_\_

Deborah Baker

President

102 South Tejon Street, 11<sup>th</sup> Floor

Colorado Springs, CO 80903

Telephone: 719.471.2265

Subscribed and sworn to before me, a Notary Public

See attached Jurat

## JURAT

State of California

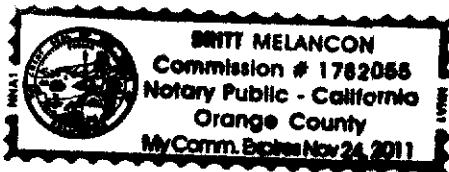
County of ORANGE

Subscribed and sworn to (or affirmed) before me on

this 5<sup>th</sup> day of JANUARY, 2009,

by DEBORAH BAKER

personally known to me or proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.



(seal)

Signature

28: ILLINOIS COMMERCE COMMISSION  
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LIST OF EXHIBITS

EXHIBIT A	RESPONSE TO STANDARD QUESTIONS FOR APPLICANTS SEEKING LOCAL EXCHANGE SERVICE AUTHORITY (inapplicable)
EXHIBIT B	ARTICLES OF INCORPORATION
EXHIBIT C	CERTIFICATE OF AUTHORITY
EXHIBIT D	MANAGEMENT EXPERIENCE
EXHIBIT E	FINANCIAL DOCUMENTS